

SERVICE CONTRACT PLANS

1.) Basic Contract - \$ 124.00 /plus parts. This plan covers labor during working hours, only on the parts listed below:

- Vacuum and clean furnace and smoke pipe to chimney.
- Clean or replace fuel filter and strainers.
- Clean nozzle assembly and change nozzle when necessary.
- Inspecting flues and stack.
- Clean and regulate fuel pump.
- Lubricate motor bearings.
- Seal air leaks around furnace doors.
- Checking of transformer connections.
- Adjust draft regulator.
- Inspect oil tank.
- Test and regulate oil burner controls.
- Regulate oil burner for maximum efficiency & economy.

2.) The Cuddly Comfort Plan- \$ 189.00 This plan includes an annual cleaning/tune up and efficiency test, as outlined in the Basic Contract, to be performed once a year, by one of our licensed service technicians. The customer also receives 24 hour, 365 days a year labor coverage, on the parts listed below. Inspection of the complete system is required prior to issuing this coverage.

3.) The Ultimate Plan- \$ 249.00 This plan includes an annual cleaning/tune-up and efficiency test, as outlined in the Basic Contract, to be performed once a year, by one of our licensed service technicians. Parts and labor are covered 24 hours a day 365 days a year. Inspection of the complete system is required prior to issuing this coverage. Covers all parts listed below.

BASIC CONTRACT & CUDDLY COMFORT PLAN LABOR ONLY COVERAGE ON THESE PARTS (additional charge for parts)

| | |
|-------------------------------|---|
| Aquastats | Nozzle (up to 2 G.P.H.) |
| Blower Belt | Oil Filter |
| Blower Motor (up to 1/4 H.P.) | Pressuretrol |
| Burner Coupling | Primary Control |
| Burner Fan | Primary Safety Control |
| Burner Motor (up to 1/4 H.P.) | Pump Strainer |
| Cad Cell Assembly | Service Switch |
| Delayed Oil Valve | Smoke Pipe (up to 7" diameter and 7"long) |
| Draft Regulator | Stairway Switch |
| Electrodes | Standard Thermostat |
| Fan & Limit Switch | Thermal Switch |
| Firomatic Oil Valve | Transformer |
| Fuel Pump | |

THE ULTIMATE PLAN ALSO COVERS THESE ADDITIONAL PARTS

| | |
|---|----------------------------------|
| Back Flow Valve | FLO Check |
| Blast Tube | Gauge Glass, Nuts and Washers |
| Circulator* | L.W.C.O. forced hot water (only) |
| Circulator Bearing Assembly* | Mixing valve (up to 1/2") |
| Circulator Coupling* | Pressure Reducing Valve |
| Circulator Gasket* | Relief Valves Boiler & Domestic |
| Circulator Motor* | Switching Relay (1 zone only) |
| End Cone if available | Taco Power Heads Only |
| Expansion Tank (up to #60 X-trol tank only) | |

* First circulator off boiler

THE FOLLOWING PARTS ARE NOT COVERED UNDER ANY SERVICE CONTRACT

| | |
|---------------------------------------|--|
| Air Handlers | Grills or Registers |
| Air Purification Systems | Heat Exchangers |
| Antifreeze | Humidifier |
| Automatic Water Feeders(steam boiler) | L.W.C.O. Steam |
| Boiler Cleaner/Chemical | Motorized Valves |
| Clock Thermostat | Multi Zone Control Panels |
| Coil Gaskets | Oil Lines |
| Combustion Chambers | Oil Tanks or Related fittings |
| Condensate Pumps | Outside Air Kits or Any Make Up Air Devices |
| Controls Related to Wood or Coal | Piping in heating system |
| Dampers | Power Venters |
| Domestic Coils | Radiators/Baseboard |
| Draft Inducers | Unit Heaters |
| Duct Work | Units Tied in with oil Appl |
| Electronic Air Cleaners | Water Heaters (Aquabank, etc.) |
| Fan Coil Unit | Wiring (Electrical) |

4.) Water Heater Plan - \$ 89.00 per year.

Plus Parts. This plan includes Annual Cleaning, tune-up on separately fired oil hot water heater. The same conditions as our Basic Service Contract will apply. Customer must have service contracts to be eligible for this plan.

We also offer **Oil Tank Insurance** for \$ 49.95 per tank per year. Call for details.

Terms and Conditions

- 1.) All Service Contracts are only available to customers who purchase all their fuel oil from Giroux Energy. **(For all contracts the customer must purchase all of their oil on an automatic "keepfill" basis.)** Cancellation of fuel oil delivery, or failure to maintain a satisfactory credit status will automatically terminate the service agreement without a refund.
- 2.) We reserve the right to inspect and approve any heating system prior to issuing a service contract. All heating equipment improperly installed and not conforming to, federal, state and local codes and ordinances will not be covered under any contract. Any repairs required to bring the heating system up to acceptable condition, if authorized, would be performed at prevailing rates.
- 3.) Commercial heating systems (over 2.0 gallons per hour) are not covered under any of these plans.
- 4.) Coverage under these plans shall be in effect for 12 months, from the date that the annual maintenance is performed, and will renew at prevailing rates each year when the customer schedules the annual maintenance with our office. There will be no refunds on any "unused portion" of these contracts. Payment is due within 30 days after billing date.
- 5.) Giroux Energy will not accept liability for any work performed on the heating system other than by our own technicians or others authorized by us.
- 6.) At time of burner servicing, the low water cut-off on steam systems will be flushed and tested and no responsibility will be assumed for failure of this control.
- 7.) Service Contracts do not cover liability for injury, damages, or failure of oil burner or related equipment, or consequential damages resulting in delays or inability to supply parts caused by or resulting from any cause not within our control, including but not limited to: unattended dwellings, acts of God, floods, fires, freezing, power outage, neglect, governmental laws or regulations; or a labor disturbance.
- 8.) These plans do not cover, and we are not responsible for any direct, indirect or environmental damages, occurring from leakage or spillage from oil lines, oil tanks, or any other part of your heating system.
- 9.) Service Contracts do not cover system malfunctions due to: switches turned off, blown fuses, electrical failure, system freeze-ups and flooded cellars, failure to keep manually fed boilers full, failure to flush low water cutoffs.
- 10.) **Emergency calls under any service contract are covered only if the customer has No Heat** due to complete mechanical failure of the heating system. All other service calls after 5pm weekdays, weekends, or holidays would be billed at the prevailing rates.
- 11.) Giroux Energy is not responsible for any defects or workmanship on any manufacturer heating equipment. Any such repairs will be billed at prevailing rates. If items are deemed to be under warranty you will be billed for items until we receive credit.



343 Warren Avenue • Portland, ME 04103 • Tel (207) 797-7111

www.girouxenergy.com